



## CORNER HOTEL ACCESSIBILITY INFORMATION

The Corner Hotel aims to be a safe and accessible space for all. We hope that the below information will be helpful in planning your visit to the venue. If you have any questions or special requests regarding accessibility please contact the venue or box office prior to your visit.

### VENUE CONTACTS

Phone: 03 9427 7300

Email: [manager@cornerhotel.com](mailto:manager@cornerhotel.com)

### BOX OFFICE CONTACTS

Phone: 1300 724 867

Email: [ticketing@cglive.com.au](mailto:ticketing@cglive.com.au)

## GETTING HERE

- **ACCESSIBLE PARKING** - There is a carpark at the rear of the venue with limited parking available for customers including a disability access car park
- **PUBLIC TRANSPORT**
  - **Train** - we are 50m from Richmond station, which is partially accessible via the Swan st entrance. *\*\*\*Please note: this station has ramps, however they have a fairly steep gradient so may be difficult for some wheelchair users. The station has no platform lifts.*
  - **Tram** - The number 70 tram from Flinders st. to Wattle Park passes right past the front door of the Corner and you should get off at stop no. 9. *\*\*\*Please note: this tram stop is not wheelchair accessible.*
  - **Bus** - The 246 bus from Elsternwick to Clifton Hill stops at the corner of Hoddle and Swan streets (350m from the venue).
- **DROP OFF/ PICK UP** - There are areas available for drop off and pick up on either side of the venue. There is an Uber drop off/ pick up area at the corner of Stewart st and Wangaratta st. *\*\*\*Please note: the wheelchair accessible door is on Botherambo st and there is a loading zone outside this door. For ease of dropoff/pick up for wheelchair users please use 19 Botherambo st, Richmond as the drop off/ pick up address when ordering or directing transport.*
- **WHEELCHAIR ACCESSIBLE ENTRANCE** - Access for wheelchair users is via Botherambo st, please see our security staff at the front entrance or call the venue on 9427 7300 for entry to the venue.

## SERVICE

Service at the venue is generally over the bar, however if you have any special needs please let our staff know and they'll be happy to assist. This may include:

- moving tables for access
- assistance with menus and ordering
- large print menus
- ordering assistance cards (these are available at each bar & on our website)
- table service
- providing paper straws
- or finding a quiet space.

Please call the venue ahead of your visit if you have any particular concerns or questions around your visit.

## GUIDE DOGS and SERVICE DOGS

Guide dogs and service dogs are welcome in the rooftop and front bar. Please speak to someone at the bar if you would like water for your guide dog. Due to noise levels and lighting in the band room you might consider the use of an alternative aid if attending a show.

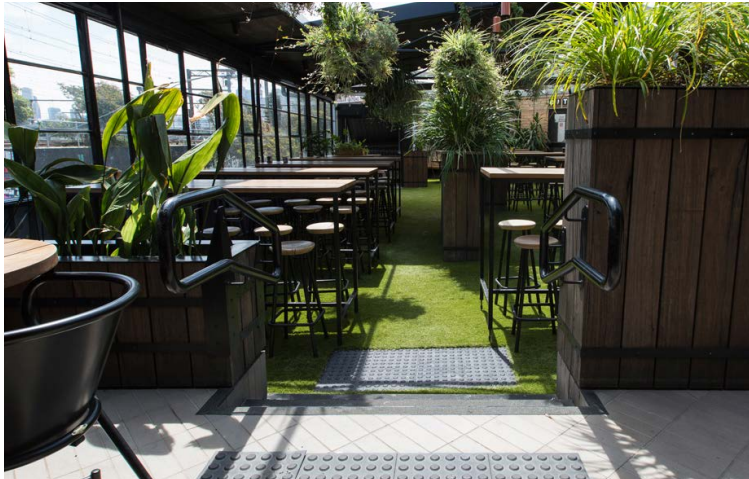
## BAND ROOM/ ATTENDING A SHOW

- **PURCHASING TICKETS** - Tickets are available on our website [www.cornerhotel.com](http://www.cornerhotel.com) or over the phone with a credit card. If you are unsure about how to purchase please contact our box office and they will be able to assist with any questions you may have.
- **COMPANION CARDS** - The venue accepts companion cards. Please contact the box office prior to show day to arrange a companion ticket.  
*\*\*\*Please note: you will need to provide a companion card number at time of booking.*
- **ENTRY ON THE NIGHT** - Tickets are delivered as e-tickets to your email to be scanned on the door, however you can also simply provide photo id at the door if this is easier.
- **SEATING FOR PEOPLE WITH DIFFICULTY STANDING** - The band room is generally standing room only, however if you are unable to stand for extended periods of time a chair can be arranged for you. Please contact the box office prior to show day to arrange.
- **WHEELCHAIR ACCESS and TOILETS** - Our wheelchair accessible toilet is located in the rooftop bar and accessible via the lift at the rear of the front bar, near the pool table. The band room is all on one level excluding some viewing steps at the back. Please contact the venue beforehand to arrange priority wheelchair entry if you'd like the opportunity to get a position where the stage is visible.
- **SHOWS WITH STROBE LIGHTING** - Every effort is made to ensure there is signage for any shows including strobe lighting, however this may not always be possible. Please contact the venue if you have any concerns around strobe or flashing lighting for a show you are attending.
- **BAND ROOM LIGHTING** - Please note that there is low lighting in and around the band room as a requirement for shows. If you have low vision and need assistance, please let us know.
- **PASS OUTS** - You are free to come and go as you please from the band room once your ticket has been processed and you have a stamp. Please see our door or security staff if you require assistance or need a quiet place for a break during the show.  
*\*\*\*Please note: there are no pass outs for under 18s shows (as is a requirement of our license), however please contact the venue prior to the show if you would like discuss your child's specific needs.*



## ROOFTOP BAR and DINING

- **ACCESS** - The majority of the rooftop bar is accessible for wheelchair users via our lift. The lift is located at the rear of the front bar, near the pool table. *\*\*\*Please note: Legends Lounge has 3 steps at the entrance and so is not wheelchair accessible.*
- **ACCESSIBLE TOILETS** - There is a fully accessible toilet in the rooftop bar, complete with wheelchair height basin and mirror. There is also an ambulant toilet in the ladies' bathrooms.
- **TABLES and SEATING** - There are a number of different styles of tables and seating to suit all needs. All our areas are available to book so if you have special seating requirements please contact the venue on prior to arrival to arrange a booking.



## FRONT BAR and DINING

- **ACCESSIBLE TOILETS** - Our wheelchair accessible toilet is located in the rooftop, accessible via the lift at the rear of the front bar. There is also an ambulant toilet in the ladies' bathrooms upstairs.
- **TABLES and SEATING** - There are a number of different styles of tables and seating to suit all needs. All our areas are available to book so if you have special seating requirements please contact the venue prior to arrival to arrange a booking.



If you have any feedback or suggestions on how we could improve accessibility at our venue, please email [manager@cornerhotel.com](mailto:manager@cornerhotel.com)

HOPE TO SEE YOU AT THE CORNER SOON!  
[www.cornerhotel.com](http://www.cornerhotel.com)